



# AI-Powered Efficiency: How EasyFile Capture Transformed CASO's Operations



## CLIENT

CASO Document Management

## PROBLEM

Managing multiple systems caused inefficiency, errors, and high costs.

## SOLUTION

EasyFile Capture

## BENEFIT

Improved accuracy, efficiency, scalability, and cost savings

## CLIENT OVERVIEW

CASO Document Management Inc., a recognized leader in comprehensive document management services, processes over 40 million pages annually through its scanning centers located in New York City, San Antonio, and Pittsburgh. With nearly three decades of experience, CASO offers a broad range of services—from standard page scanning to complex document conversion, including large-format blueprints, bound books, microfiche, and more.

## PROJECT OBJECTIVE

CASO sought to consolidate five disparate scanning systems into a unified enterprise solution to enhance efficiency, increase accuracy, and improve oversight. The objective was to adopt an AI-powered platform that could streamline processes, reduce operational costs, and provide better management control across all service locations.

## THE PROBLEM

CASO faced several challenges that hindered its operational efficiency and scalability:

- **Inefficiency and High Costs:** Managing multiple independent scanning systems created redundant processes and drove up operational expenses.
- **Limited Oversight and Workflow Bottlenecks:** Disjointed systems led to inconsistent quality control and made it difficult for manage-

Increased time savings  
by 75%



Increased productivity  
by reducing data entry  
errors by 90%



Reduced operation-  
al costs by minimizing  
technical support needs.



“EasyFile has been  
a win for our clients  
and CASO. We  
deliver more robust  
document scan-  
ning/processing  
solutions at a lower  
cost and faster than  
ever.”

- Dr. Lana Tamaro, PhD,  
CEO of CASO Document  
Management

ment to track progress in real time.

- **Frequent Data Entry Errors:** Outdated systems caused manual data entry errors, which required time-consuming corrections.
- **Scalability Issues:** The fragmented setup limited CASO's capacity to handle additional clients and expand operations efficiently.

## THE SOLUTION

To overcome these challenges, CASO implemented EasyFile Capture, an advanced AI-powered platform designed to streamline large-scale document management. The solution aligned perfectly with CASO's business needs, offering high-speed processing, automated data management, and real-time oversight.

## How CASO Integrated EasyFile Capture into Its Operations

### 1. Document Preparation and Scanning:

CASO's team carefully sorted, prepared, and scanned hardcopy records using EasyFile's high-speed batch scanning capabilities. This feature allowed CASO to process large volumes of documents efficiently without compromising quality.

### 2. AI-Driven Data Extraction and Management:

Once scanned, the documents were processed using EasyFile's Optical Character Recognition (OCR) module. The OCR converted scanned files into fully searchable PDFs and extracted critical data automatically, reducing manual data entry errors.

### 3. Real-Time Oversight and Quality Control:

EasyFile's seamless integration with CASO's existing systems enabled the company to monitor project progress in real time. Managers utilized real-time dashboards to identify potential issues early and maintain smooth project execution.

### 4. Seamless Workflow Integration:

The platform's ability to integrate with CASO's business applications eliminated bottlenecks across departments and allowed CASO to scale operations effectively, bringing new clients and projects in-house with ease.

## KEY FEATURES IMPLEMENTED IN THIS SOLUTION

- **High-Speed Batch Scanning:** Enabled CASO to process large volumes quickly and accurately, minimizing downtime.
- **Advanced OCR and Automated Data Management:** EasyFile's AI-driven OCR transformed scanned documents into searchable digital files and extracted essential data without human intervention.



**“With EasyFile, we implement scanning projects faster with significantly reduced need for technical team involvement, and our management oversight has improved tenfold.”**

- Mike Drew, SVP of Operations and Technology at CASO Document Management

- **Seamless Integration:**

EasyFile integrated effortlessly with CASO’s existing systems, eliminating redundant processes and enabling smooth workflow management across different scanning centers.

- **Real-Time Quality Control:**

CASO’s management team used EasyFile’s real-time monitoring tools to track progress, ensure accuracy, and reduce the need for rework.

## **RESULTS**

The implementation of EasyFile Capture significantly improved CASO’s efficiency by streamlining workflows and reducing the need for technical support, resulting in lower operational costs. Automated processes allowed CASO to allocate resources more effectively, accelerating project timelines and boosting productivity across multiple locations.

Data accuracy improved dramatically, with manual entry errors decreasing by 90% thanks to EasyFile’s advanced OCR and AI-powered data extraction. This automation ensured smoother project execution, minimized rework, and enhanced client satisfaction. Real-time dashboards gave CASO better oversight, allowing management to quickly identify and address potential issues.

EasyFile Capture also expanded CASO’s capacity to onboard new clients and projects without additional staff, providing scalability and new growth opportunities. With scanning rework reduced by 75%, CASO achieved significant cost savings and enhanced profitability, enabling them to offer better services at faster speeds and lower costs.

## **CONCLUSION**

The adoption of EasyFile Capture has transformed CASO Document Management Inc.’s operations, delivering improved efficiency, accuracy, and scalability. With its AI-powered OCR, seamless integration, high-speed batch scanning, and real-time quality control tools, EasyFile allowed CASO to optimize workflows and expand its services.

To discover how EasyFile can transform your operations, call us at (888) 388-2276 or visit [www.caso.com](http://www.caso.com).